

THELMA Signed, Sealed and Delivered for St Luke's

St Luke's Hospital Complex, a 108 bed not-for-profit private facility based at Potts Point in Sydney, has had THELMA installed, tested and signed off ready for business, including staff training, in just two days.

St Luke's signed a three year User Agreement to use THELMA for electronic processing of patient eligibility checks, hospital claims and No Gap claims.

St Luke's uses the IBA patient management software, which is used by hospitals representing around two thirds of Australian private hospital beds. ICSGlobal deployed their proprietary IBA extract module on site at St Luke's. The successful development of this module by ICSGlobal means that THELMA is now set for rapid connection to any hospital using the IBA system, with very little effort required from hospital resources.

Susan Nicholls, the Finance Manager at St Lukes said they are keen to connect to the major health funds as a matter of priority, and as a major business driver.

"The large majority of our business is with three of the large funds and I expect the B2B connectivity THELMA provides will rapidly flow through in the form of business efficiencies and overall level of service we offer patients" said Ms Nicholls.

ICSGlobal Managing Director Tim Murray said the speed with which THELMA was deployed at St Luke's demonstrates the power and adaptability of THELMA's technology.

"The health industry is groaning under the paperwork, the problem is getting worse not better, and such a powerful solution as THELMA to such a big problem I think presents ICSGlobal's shareholders with an enormous business opportunity," Mr Murray said.

THELMA now has a national user base of 36 private hospitals and 3 NSW Area Health services which represent 7.5% of national private patients and 22% of NSW public beds, and four health funds representing approximately 7% of the national health insurance market.

About ICSGlobal

ICSGlobal's core business is the ownership and operation of THELMA. For more information visit www.icsglobal.net.

About THELMA

THELMA is positioned to become the information clearing house for the health industry. THELMA generates both subscription and transaction revenue through replacing existing manual, paper-based health administration processes with intelligent technologies that allows B2B transactions over the Internet. THELMA offers a means to perform these transactions at just a fraction of the existing manual costs, delivering massive cost savings to health sector participants.

The e-health electronic transaction market in Australia has an estimated potential value in excess of \$100 million per annum. Other examples of systems which have replaced costly, manual processes with efficient automation are ATMs / electronic banking and the CHESS clearing house system which underpins the Australian share market.

THELMA was launched with three types of transactions – patient insurance eligibility checking, electronic hospital claims and specialist "No Gap / Known Gap" claims - and ICSGlobal is progressively expanding the range of transactions to cover the end-to-end health care process and eventually reach every participant in the health industry, resulting in a recession proof business as people will continue to use health services, irrespective of the prevailing economic conditions. For further information visit www.thelma.com.au.

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