

## ASX RELEASE – 11 January 2010

### MRS Management Changes

E-health and connectivity solutions provider ICSGlobal Limited (ASX: ICS) purchased Medical Recovery Services, Inc. (MRS) from Ms Donna Murphy effective 31 December 2008. As part of the purchase arrangements, Ms Murphy entered into a minimum three year employment agreement including rigorous non-compete provisions.

The management of ICSGlobal has become aware of irregularities in the MRS accounts and actions by Ms Murphy and three of her family relatives employed by MRS, which it believes are in breach of the employment and other agreements they entered into, and other actions which are illegal.

Ms Murphy resigned from MRS on 4 January 2010, and her relatives no longer work for the company. The existing Chief Operating Officer of MRS, Ms Tammy Brickle, has assumed full day to day management of MRS.

In order to protect the interests of ICSGlobal shareholders, Thelma-US, the 100% owner of MRS, has filed legal proceedings against Ms Murphy and three of her family relatives, claiming breach of contract, fraud and damages, among other things.

Following Ms Murphy's resignation, a significant customer of MRS gave notice of their intention to discontinue using MRS services. Unless the legal proceedings are able to reverse this, it is unlikely that MRS will produce anticipated revenue and profits in 2009/2010.

Mr Tim Murray is currently in the United States overseeing the management changes and ongoing investigations.

The board is extremely disappointed by the actions of Ms Murphy and is taking aggressive action to protect the interests of ICSGlobal shareholders in this matter.

#### For further information or media inquiries:

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#### About ICSGlobal

Founded in 1990, ICSGlobal listed on the Australian Stock Exchange in 1999 [ASX:ICS] as an "eCommerce enabler".

In 2000 we focused on making the Australian healthcare industry more efficient, building and operating an Internet-based clearinghouse called "Thelma". Thelma went live in Australia in 2000 and since then volume has continued to grow at over 50% per annum. In 2007 the Thelma service was expanded to "medical banking": combining internet technologies and outsourced "accounts receivable" services to shift healthcare administration into the realm of online banking. ICSGlobal established a medical banking beachhead in the UK market by acquiring Medical Billing & Collection (MBC) in 2007, which is now the UK's leading company in the outsourced patient billing services sector. A beachhead was established in US in 2008 through the acquisition of Medical Recovery Services, Inc. (MRS).

In 2009 we launched a connectivity solutions and consultancy division, Cybrand, which utilises the skills sets and technologies that grew out of the Thelma project to connect businesses, and the people within them, with the information systems they need to do things better, faster, cheaper.

For more information visit [www.icsglobal.com.au](http://www.icsglobal.com.au).