

Lysaght Peoplecare sign up for THELMA

Health services group ICSGlobal Ltd has added another health fund to its national customer base with the signing of Lysaght Peoplecare to use THELMA – the electronic transaction exchange for the health industry owned and operated by ICSGlobal.

Lysaght Peoplecare has signed a three year User Agreement to use THELMA to streamline service delivery to Lysaght Peoplecare members through electronic processing of private patient eligibility checks and electronic hospital claims.

Lysaght Peoplecare is the first fund contracted to ICSGlobal that uses the HAMBS business software. The Adelaide-based HAMBS group supplies the core business systems to 24 health funds. THELMA has now been successfully integrated to HAMBS. Three other funds that use HAMBS are currently trialing THELMA.

The other major business software used by health funds is the WHICS system. The current funds using THELMA use the WHICS system. With the interface to both HAMBS and WHICS, THELMA is in a position to provide B2B connectivity between Australia's hospitals, day surgeries and specialists and 38 health funds.

Aside from substantial cost savings, other business benefits of THELMA to hospitals and health funds include no more lost paper claims; the ability to track and trace claims; funds only receive valid, complete claims from providers; the same claim can't be sent twice; hospitals can obtain real time patient information over the Internet rather than telephoning or faxing; and little or no additional IT costs through a single connection to THELMA, which allows connectivity to every other party connected to THELMA.

About ICSGlobal

ICSGlobal's core business is the ownership and operation of THELMA. For more information visit www.icsglobal.net.

About THELMA

THELMA is positioned to become the information clearing house for the health industry. THELMA generates both subscription and transaction revenue through replacing existing manual, paper-based health administration processes with intelligent technologies that allows B2B transactions over the Internet. THELMA offers a means to perform these transactions at just a fraction of the existing manual costs, delivering massive cost savings to health sector participants.

The e-health electronic transaction market in Australia has an estimated potential value in excess of \$100 million per annum. Other examples of systems which have replaced costly, manual processes with efficient automation are ATMs / electronic banking and the CHES clearing house system which underpins the Australian share market.

THELMA was launched with three types of transactions – patient insurance eligibility checking, electronic hospital claims and specialist "No Gap / Known Gap" claims - and ICSGlobal is progressively expanding the range of transactions to cover the end-to-end health care process and eventually reach every participant in the health industry, resulting in a recession proof business as people will continue to use health services, irrespective of the prevailing economic conditions. For further information visit www.thelma.com.au.

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Tim Murray, Managing Director, ICSGlobal Limited Ph: (02) 9247 2111